

Legal information for young people and youth workers in NSW

1 General legal information

LawAccess NSW is a free information service run by Legal Aid NSW, providing legal information and referrals for people in NSW. This includes a web chat service: https://www.legalaid.nsw.gov.au/

The **Legal Aid NSW** website has information about legal topics and how to take steps to resolve your problem yourself. The "My problem is about" section covers most areas of the law: https://www.legalaid.nsw.gov.au/my-problem-is-about

Legal Aid NSW also has pamphlets and fact sheets which you can view online or order for free at https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources

Legal Aid NSW also hosts a *Law for community workers* podcast series at https://lawforcommunityworkers.podbean.com/ and webinars on their YouTube channel at https://www.youtube.com/@LegalAidNSW

The Law Handbook (Thomson Reuters, 15th edition, 2020) is a comprehensive guide to the law in New South Wales. All chapters are available online at https://legalanswers.sl.nsw.gov.au/law-handbook-your-practical-quide-law-nsw

The **Find Legal Answers** service is managed by the State Library of NSW. It provides quality, plain English legal information for the people of NSW through NSW public libraries and online. All libraries hold the Find Legal Answers Tool Kit, a collection of plain language books to answer everyday questions about the law. Most of these books are also available online at https://www.legalanswers.sl.nsw.gov.au

The NSW government's **Justice** website contains links to NSW courts, tribunals and criminal justice agencies: https://courts.nsw.gov.au/

2 Legal information for young people

The Shopfront Youth Legal Centre has a range of legal fact sheets for young people and youth workers at https://www.theshopfront.org/legal-information-for-youth-workers

Youth Law Australia has an Australia-wide legal information site for young people under 25. It provides answers to common legal questions in all states and territories: www.yla.org.au/

Youth Action is the peak body for youth organisations in NSW. Their website contains useful information about legal and policy issues, including some fact sheets for youth workers: www.youthaction.org.au

Legal Aid NSW provides *What are my legal rights? A handbook for young people*. It covers common day-to-day (civil law) problems like unpaid fines, problems with your landlord, debts and more: https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/what-are-my-legal-rights



3 Criminal law and police powers

Legal Aid NSW has information on a range of criminal law issues at https://www.legalaid.nsw.gov.au/my-problem-is-about/a-criminal-charge

Get Street Smart: Under 18? Know your Legal Rights is a wallet-size guide produced by Legal Aid NSW, explaining young people's rights on the street and with the police: https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/get-street-smart-under-18s-know-your-legal-rights

Get Court Smart is a wallet-size guide produced by Legal Aid NSW, explaining how the Children's Court works, what to expect and tips on how to prepare for court: https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/get-court-smart

The Shopfront Youth Legal Centre has fact sheets on criminal law and police powers, at https://www.theshopfront.org/legal-information-for-youth-workers

Burn is a short film and website which is part of a crime prevention initiative of Legal Aid NSW. The film tells the story of a 16-year-old whose car trip with a group of older boys escalates into a serious act of violence. It demonstrates how dangerous group behaviour can quickly get out of control. The website also contains fact sheets on legal topics such as group offending, robbery, assault, Legal Aid and police interviews https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/burn-a-short-film-and-study-guide

Defend Yourself (T Anderson, Federation Press, 3rd edition, 2014) provides information about criminal court procedure, trials and sentencing, particularly for those who are representing themselves. It is now a few years old but still provides a good overview of the process. Chapters are available online at https://www.sl.nsw.gov.au/find-legal-answers/books-online/defend-yourself-facing-charge-court

4 Victims of crime

Victims Services provides information about victims' rights and services in NSW, including the phone numbers of various help lines: https://www.victimsservices.justice.nsw.gov.au/

The **NSW** Office of the Director of Public Prosecutions website contains information about the ODPP including their prosecution policy and guidelines, and witness assistance service, at www.odpp.nsw.gov.au

Wirringa Baiya Aboriginal Women's Legal Centre has fact sheets on issues such as sexual assault, domestic violence and child abuse at https://www.wirringabaiya.org.au/fact-sheets

Women's Legal Service NSW has a guide to *Women and Sexual Violence Law* at https://www.wlsnsw.org.au/resources/women-and-sexual-violence-law/

5 Domestic violence and AVOs

Legal Aid NSW has practical information and fact sheets for people experiencing domestic violence, and also for people who have been charged with domestic violence offences or have AVOs taken out against them: https://www.legalaid.nsw.gov.au/my-problem-is-about/apprehended-violence-order-avo

Inner City Legal Centre has fact sheets about domestic and family violence in LGBTIQ relationships at https://www.iclc.org.au/fact-sheets/



Wirringa Baiya Aboriginal Women's Legal Centre has a fact sheet on issues domestic violence and AVOs at https://www.wirringabaiya.org.au/fact-sheets

Ask LOIS is a secure website hosted by **Women's Legal Service NSW**, providing a free legal online information service for community workers across NSW who are working with women who are experiencing or escaping domestic violence: https://www.wlsnsw.org.au/training/ask-lois-website/

6 Fines

Fined Out is a comprehensive guide to the fine enforcement process in NSW, produced by Legal Aid, Inner City Legal Centre and Redfern Legal Centre: https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/fined-out

Legal Aid NSW provides information about Work and Development Orders (WDO) for people who are unable to pay fines at https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/cant-pay-your-fines

The **Revenue NSW** website provides information about how to deal with outstanding fines at https://www.revenue.nsw.gov.au/help-centre/online-services/sections/fines

7 Driving

Transport for NSW (formerly Roads and Maritime Services) provides information about driver licensing, traffic laws, demerit points, etc. https://roads-waterways.transport.nsw.gov.au/

Licensing: https://roads-waterways.transport.nsw.gov.au/roads/licence/index.html

Registration: https://roads-waterways.transport.nsw.gov.au/roads/vehicle-registration/index.html

Road Rules: https://roads-waterways.transport.nsw.gov.au/roads/using-roads/index.html

The Shopfront Youth Legal Centre has some traffic fact sheets at https://www.theshopfront.org/legal-information-for-youth-workers

Legal Aid NSW has information on traffic offences, licensing issues and motor accidents at https://www.legalaid.nsw.gov.au/my-problem-is-about/my-car-or-a-driving-offence

Legal Aid NSW also has "guided pathways" to help you navigate through legal problems with fines and traffic law: https://traffic.guidedpathways.legalaid.nsw.gov.au/

8 Protesting

For a brief summary on the right to protest and access to legal help, see the **NSW Council for Civil Liberties Right to Protest** page at https://www.nswccl.org.au/right to protest

Legal Observers NSW has fact sheets about protest rights at https://legalobserversnsw.org/resources/

The **Environmental Defenders Office** has a fact sheet on Protest and Police Powers in NSW at https://www.edo.org.au/publication/protest-and-police-powers-in-new-south-wales-2/

CounterAct has legal resources for activists in NSW at https://counteract.org.au/resources/legals/nsw/

Redfern Legal Centre has a pre-recorded webinar (recorded in December 2020) on police powers and protesting: https://rlc.org.au/resources/legal-self-help/police-powers-protests-what-are-your-legal-rights-webinar



9 Legal issues for LGBTQIA+ people

Inner City Legal Centre has fact sheets about a range of legal issues for LGBTIQ people at https://www.iclc.org.au/fact-sheets/

See also the resources under "Discrimination" below.

10 Family law and child protection

The **Federal Circuit and Family Court of Australia** website has fact sheets about parenting, separation and children at https://www.fcfcoa.gov.au/fl

The **Family Relationships Online** website contains information and fact sheets, including information for children, at https://www.familyrelationships.gov.au/

The **NSW Children's Court** website provides some information about the court's care and protection jurisdiction at https://www.childrenscourt.nsw.gov.au/

Legal Aid NSW provides information on family law, child protection, and adoption at https://www.legalaid.nsw.gov.au/my-problem-is-about/my-family-or-relationship

Legal Aid NSW also provides information about *Caring for kids in Aboriginal and Torres Strait Islander families* at https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/caring-for-kids

Women's Legal Service NSW has a guide to women and family law in New South Wales, covering a range of topics such as divorce, children, property settlements and AVOs: https://www.wlsnsw.org.au/resources/women-and-family-law/

The **NSW Department of Communities and Justice** website provides information for people working with children and young people, including guidelines for reporting children and young people at risk, at https://dcj.nsw.gov.au/children-and-families/protecting-our-kids.html

11 Mental health and cognitive impairment

The **Mental Health Rights Manual**, published by the Mental Health Coordinating Council, is a guide to the legal and human rights of people with mental illness in NSW, including what happens when someone is admitted to hospital as an involuntary patient: http://mhrm.mhcc.org.au/home/

Legal Aid NSW provides information about mental health law at https://www.legalaid.nsw.gov.au/my-problem-is-about/mental-health

The Intellectual Disability Rights Service provides some fact sheets about legal issues affecting people with intellectual disabilities at https://idrs.org.au/resources/fact-sheets/

The **Guardianship Division of the NSW Civil and Administrative Tribunal (NCAT)** has fact sheets about legal issues affecting people who may be incapable of managing their own affairs: https://ncat.nsw.gov.au/ncat/publications-and-resources/fact-sheets/guardianship-division-fact-sheets.html

12 Housing

The **Tenants' Union of NSW** has fact sheets on the rights and responsibilities of tenants in NSW. https://www.tenants.org.au/publications



Legal Aid NSW provides information for private and social housing tenants, people experiencing homelessness or at risk of being homeless, and homeowners with a mortgage at https://www.legalaid.nsw.gov.au/my-problem-is-about/my-housing

13 Consumer issues and debts

The **Financial Rights Legal Centre** provides a range of helpful fact sheets about debts, loans, insurance and financial services at https://financialrights.org.au/. Their website also provides useful links to further resources: https://financialrights.org.au/getting-help/more-help/

Redfern Legal Centre provides fact sheets about money problems and consumer complaints at https://rlc.org.au/i-need-legal-help/self-help-information/money-problems-fines-and-consumer-complaints

Legal Aid NSW has information on dealing with debts and disputes about money at https://www.legalaid.nsw.gov.au/my-problem-is-about/my-money

Fair Trading NSW provides information for consumers at http://www.fairtrading.nsw.gov.au/

14 Social security

The **Welfare Rights Centre** has a range of fact sheets to assist people with Centrelink issues: https://welfarerightscentre.org.au/information-hub/. On the same website you can access fact sheets from **Economic Justice Australia (EJA)**.

15 Employment

Legal Aid NSW provides information about your rights, entitlements and responsibilities at work: https://www.legalaid.nsw.gov.au/my-problem-is-about/my-job

Redfern Legal Centre has a range of employment law factsheets at <a href="https://rlc.org.au/resources?f%5B0%5D=resource_type%3A149&f%5B1%5D=resource_type%3A149&f%5D=resource_t

Fair Work Australia provides information about employee entitlements, bullying and harassment, as well as industrial action and union membership at http://www.fairwork.gov.au/employee-entitlements

16 Discrimination

Legal Aid NSW provides information about unlawful discrimination and what you can do if you experience it: https://www.legalaid.nsw.gov.au/my-problem-is-about/discrimination

Legal Aid NSW has also published the Discrimination Toolkit:

https://www.legalaid.nsw.gov.au/ways-to-get-help/publications-and-resources/discrimination-toolkit

Inner City Legal Centre has a fact sheet on discrimination law at https://www.iclc.org.au/fact-sheets/

Justice Connect has a factsheet on dealing with gender discrimination for young people and their families at https://justiceconnect.org.au/resources/how-to-deal-with-gender-discrimination-and-transphobia-nsw/



The **Australian Centre for Disability Law** provides a guide on using disability discrimination law in NSW: https://disabilitylaw.org.au/resources/legal/

The **Australian Human Rights Commission** provides reports and publications on various areas of discrimination:

Sex discrimination: https://www.humanrights.gov.au/our-work/sex-discrimination

Racial discrimination: https://www.humanrights.gov.au/our-work/employers/racial-discrimination

Disability rights: https://www.humanrights.gov.au/our-work/disability-rights

First Nations: https://www.humanrights.gov.au/our-work/aboriginal-and-torres-strait-islander-social-justice

Anti-Discrimination New South Wales provides information on all the categories of discrimination covered under the NSW Anti-Discrimination Act, including how to deal with discrimination and make a complaint: https://antidiscrimination.nsw.gov.au/anti-discrimination-nsw/discrimination.html

17 Complaints against government agencies

Legal Aid NSW has information about government agencies and complaints at https://www.legalaid.nsw.gov.au/ways-to-get-help/complaints-about-a-service/government-agencies

The **NSW Ombudsman** website has information about your rights and the process of making a complaint about government agencies in NSW: https://www.ombo.nsw.gov.au/Making-a-complaint

Complaints against NSW Police are now dealt with by the **Law Enforcement Conduct Commission (LECC)**: https://www.lecc.nsw.gov.au/

Redfern Legal Centre provides some guidelines about making police complaints at https://rlc.org.au/our-services/police-complaints/making-police-complaints

The **Health Care Complaints Commission** deals with complaints against health services in NSW: https://www.hccc.nsw.gov.au/

The Shopfront Youth Legal Centre Updated January 2025

The Shopfront Youth Legal Centre 356 Victoria Street
Darlinghurst NSW 2010
(02) 9322 4808
shopfront@theshopfront.org
www.theshopfront.org